

I received an e-mail from one of my volunteers yesterday that had this attachment that looked like an official e-mail survey request from Walmart. However, the first page shows that it is from a police department in New Hampshire, warning their residents of a scam that was using Walmart's name to pay people for a survey. I have attached their alert to this e-Watch for you to view.

This morning, I met with the Loss Prevention Supervisor of Walmart in our area and showed her the attached scam alert. Not only did she know about it but she had a relative receive this very same e-mail. She assured me that it was definitely a scam and the only way Walmart asks for surveys is at the registers inside their stores when you make a purchase or by placing them on your receipt after you make a purchase, directing you to either a place to mail or e-mail the survey. She said they do not solicit surveys online using e-mail as the primary way to contact people. The only way they would ask you to complete a survey by mail or e-mail is in person at the store or on a receipt. She also informed me that Walmart does not pay you to complete a survey.

Since her relative lives here locally, it's obvious this scam is being sent everywhere. If you get this e-mail, simply delete it immediately. If you got this e-mail and followed the directions, there is a good chance you will have debit or credit charges placed on your account in the near future. If so, please make a copy of the e-mail where you gave your credit information to and report it to your local law enforcement agency. If you notice unauthorized charges on your account, you will need to report that, too. If you gave your information and no unauthorized charges have been made yet, I highly recommend you get with you banking or credit card institution and close that account ASAP.

TIP: Remember, a legitimate company who was going to pay you for something would not ask for your credit/debit card number and expiration date. You would only be asked for those if you were making a purchase. But to ask for your PIN, credit limit amount, and the bank that issued the credit/debit card? That's an obvious scam that is utilizing a big company's name to try to catch you off guard. Protect yourself by always calling the business that is asking for your personal information and verify their intentions are sincere.

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PRESS RELEASE

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INTERNET SCAM ALERT

For Immediate Release

01-30-09 11:50 am

Lebanon Police are warning of an internet scam. The e-mailing, labeled from Wal-Mart is entitled "You Have Been Selected" in the subject line. It promises Wal-Mart will send \$150 to your confirmed Credit or Debit Card Account after you provide your account information on a very legitimate appearing form.

The mailing has an attachment which, when opened, displays the Wal-Mart logo and a professional looking survey. At the bottom, the e-mail recipient is asked to answer 8 questions, then requested to provide their full name, phone number, e-mail address, Credit/Debit Card number, Card Expiration Date, Card Issuing Bank, Card Verification Value, and your Personal Identification Number. The scam purports your credit card will be credited with the \$150.

After conferring with Wal-Mart management, Lebanon Police are warning this is a scam and recommend you do not fill this form out. This is a scam that could fool trusting people allowing the scammer the opportunity to gain access to personal credit card accounts.

Lebanon Police also encourage the public to not fill out anything that is unsolicited requesting personal information unless it is a known and trusted source.

Attached is the scam survey.

Authorized by Chief M. James Alexander

1/30/2009

James Alexander, Police Chief • Gary Smith, Deputy Police Chief • Roland Daniels, Captain



Customer Satisfaction Survey

Wal-Mart Stores, Inc. will add \$150 credit to your account just for taking part in our quick survey. With the information collected, we can decide to direct a number of changes to improve and expand our services.

How do we rate?

	Excellent	Good	Average	Fair	Poor	N/A
Courtesy & Friendliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Responding to Requests	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Product Knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Problem Solving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interest in Serving You	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Speed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Store Appearance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Satisfaction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What can we do to improve our services?

Contact Information

Full Name:

Phone Number:

Email Address:

What is the best time to reach you?

Newsletter

Yes No

Would you like to sign up for email newsletter, delivered bi-weekly?

Account

Please enter the account in which you would like to receive our \$150 reward.

Credit/Debit Card Number

Card Expiration Date

Month

Year

Card Issuing Bank

Card Verification Value

PIN